
1.0 Background

1.1 In the past, applications for certification of wireless devices have been submitted directly to ISED for licensing. ISED is now granting authority to foreign certification bodies, who qualify and have been listed with ISED as an accredited certification body, to grant certification to wireless devices.

1.2 The ISED rules governing Foreign Certification Bodies (FCBs) may be downloaded from http://strategis.ic.gc.ca/spectrum.

2.0 Advantages of the Certification Body process

2.1 The CB authorization process offers manufacturers more than one approval body to select from. CBs provide a faster, more convenient option than submitting the application for certification directly to ISED. Competition between CBs will keep costs low and processing times fast.

3.0 Certification Body Activities

3.1 CBs certify devices in accordance with ISED rules and policies as outlined in CB-01 and CB-02.

3.2 Element is designated by NIST and recognized by ISED as a Certification Body for wireless devices. Element and Element certification body are funded entirely by testing and certification activities.

3.3 The management of ELEMENT CB is committed to conducting certification activities in an impartial manner.

4.0 Certification Requirements

4.1 General

4.1.1 Certification is based on the demonstration of compliance with the applicable standards.

4.1.2 Certification is based on the review of a technical brief for a unit representative of the final production model.

4.1.3 Notwithstanding that a type of radio equipment has been certified, the Department of Certification and Engineering Bureau of ISED (The Department) may require corrective action when such equipment causes interference within the meaning of the Radiocommunication Act.

4.2 Radiocommunication Equipment Requirements

4.2.1 Certification of Category I, radio equipment, is required and subject to compliance with the applicable Radio Standards Specification (RSS) in the Category I Equipment Standards List.
4.2.2 Radio Equipment imported only for demonstration or trial does not have to be certified. However, it does require an experimental radio license. More information can be obtained from the office of the Department nearest to the demonstration or trial site. The offices of the Department are listed in the Radiocommunication Information Circular 66, Addresses and Telephone Numbers of Regional and District Offices (RIC-66).

4.3 Broadcasting Equipment Requirements (Element is not accredited to certify Broadcasting Equipment.)

5.0 Certification Number Format

5.1 Certified equipment shall be labeled with a unique certification number, which consists of the Company Number (CN), which is assigned by the Certification and Engineering Bureau of ISED, followed by the Unique Product Number (UPN), which is assigned by the certificate holder.

5.2 The certificate number shall appear as follows:

“IC: XXXXXX-YYYYYYYY”

Where:

- “IC” identifies the ISED certification number
- “XXXXXX-YYYYYYYY” is the certification number
- “XXXXXX” is the Company Number, made of at most six (6) alphanumeric characters (A-Z, 0-9) assigned by ISED
- “YYYYYYYY” is the Unique Product Number (UPN), made of at most eight (8) alphanumeric characters (A-Z,0-9) assigned by the applicant.
- A dash “-” must appear between the CN and the UPN.

5.3 The alphanumeric characters that are permitted in the CN and UPN are limited to capital letters (A-Z) and digits (0-9). Other characters, such as “#”, “/”, “-”, shall not be used. An example of the new format for a company having a CN equal to “21A” and wishing to use a UPN equal to “A3” would be: IC:21A-A3.

6.0 Listing of Certification

6.1 The Certification and Engineering Bureau of ISED will record the details of all certifications in the Department’s Radio Equipment List (REL) based on the notification received from the certification body (CB). Certified equipment shall not be distributed, leased, sold, offered for sale in Canada before the details of its certification have been added to the REL.

7.0 Testing and Technical Brief

7.1 Testing

7.1.1 If the measurement requires the use of an Open Area Test Site (OATS) or a semi-anechoic chamber, a testing laboratory must be recognized by the Certification and Engineering Bureau of ISED and listed on the Conformity Assessment Bodies webpage. Requirements associated with Open Area Test Sites and semi-anechoic chambers can be found in RSS-Gen, General Requirements for Compliance of Radio Apparatus. Element has semi-anechoic chambers recognized by ISED.
7.1.2 A complete listing of approved test sites can be located on the ISED Web site at: http://www.ic.gc.ca/eic/site/mra-arm.nsf/eng/nj00160.html.

7.2 Technical Brief

Certification shall be based on the assessment of a technical brief consisting, at a minimum, of:

(a) a covering letter precisely describing the radio apparatus and its specific use;

(b) a detailed description of the product and its application, including advertising literature, user and maintenance manuals, and schematic diagrams of the RF circuitry and block diagrams of associated circuitry;

(c) a test report which shall contain

(i) the test report cover sheet shown in Appendix B appropriately filled out and signed;

(ii) the results of measurements conducted on the device as described in the applicable technical standard. If used, a full description of the alternative testing method and the reasons for using it shall be provided when filing for certification. If an alternative method is used, it is advisable to adopt a method used by a national or international organization; and

(iii) the radio frequency emission type designator used by the ITU-R (International Telecommunication Union-Radiocommunication Sector). See document TRC-43. An emission designator tool to assist with calculations is available on ISED’s Certification and Engineering Bureau website.

(d) the supporting information, which shall contain the photographs of the internal circuit boards and external views of the product, required to precisely identify the radio equipment. Photographs shall be large enough to allow the major components to be clearly identified.

8.0 Modification of Certified Equipment

8.1 Modifications to certified radio apparatus may require re-certification of the equipment. The applicant shall consult a CB when certified equipment has been modified to confirm the validity of its certification.

9.0 Certification Retention and Audits

9.1 Certificate holders shall ensure that all production units of certified equipment by a CB continue to meet the applicable procedural and technical requirements. The CB and the Bureau will conduct post-certification audits in order to ensure continuing compliance.

9.2 The adherence of subsequent production units to the technical quality and characteristics under which certification was originally issued is implicit. To this end, periodic testing shall be carried out by certificate holders to ensure continuing compliance with the technical standards.

9.3 The Department may request, from certificate holders, random radio apparatus samples at their expense for post-certification audit testing or as a result of radio interference complaints. If the samples fail the tests, certificate holders will be required to take corrective action.
9.4 If a CB’s recognition is withdrawn or the CB stops operating, the Department requires certificate holders who have affected apparatus which is still being distributed in the Canadian market, to transfer these apparatus certificates to a recognized CB or to the Bureau within three months of a notification from the Department. Otherwise, the apparatus will be removed from the Radio Equipment List. The affected certificate holders shall provide a copy of the original certification submission, which includes a technical brief to the Department upon request. Certificate holders shall retain copies of their original certification submission for a period of ten years.

10.0 Withdrawal of Certification

10.1 Where, as a result of post-certification audit or other information obtained by the CB or by the Department, a certified device fails to meet this procedure or the applicable technical requirements, or where there is reasonable evidence that a certified device is creating electromagnetic interference or not operating in accordance with the parameters described on the Certificate, the CB will inform the Department and the certificate holder will be required to take remedial action.

10.2 If the certificate holder does not take remedial action, the certification will be withdrawn by the CB, and the Department will remove the equipment from the Radio Equipment List. The Department will also require that all of the offending equipment be removed from service and no longer be made available for sale or distribution in Canada.

11.0 Chart of Process Flow

[Diagram showing the process flow]

- CB approved lab tests product
- Applicant sends application and associated exhibits to CB
- CB reviews application and data
- After device appears on REL, cert holder markets product
- CB issues grant and notifies ISED. Info is uploaded.
12.0 **Scope of Accreditation**

12.1 Element has been accredited by A2LA and is designated by ISED to certify products within the following scopes:

- Radio Scope 1 – License-exempt Radio Frequency Devices
- Radio Scope 2 – Licensed Personal Mobile Radio Services
- Radio Scope 3 – Licensed General Mobile and Fixed Radio Services
- Radio Scope 4 – Licensed Maritime and Aviation Radio Services
- Radio Scope 5 – Licensed Fixed Microwave Radio Services

13.0 **Complaints and Appeals**

13.1 In the event that a customer or other party has a complaint or a disagreement with the findings of the certification body, the complaint or appeal may be filed with the certification body by informing the committee via written notification either email or letter. The letter must detail the portion of the evaluation and the finding in dispute. Three members of the certification committee shall consider the appeal and a formal written reply to the customer or other party shall be generated, detailing the finding and whether the original decision is upheld or overturned.

13.2 In the event the original decision is upheld, the customer or other party may elect to accept or reject the finding. If the finding is accepted, then the customer or other party may respond to the finding by providing the necessary information which would result in a positive certification decision. If the finding is rejected then the governing agency who granted authority to the certification body shall be arbitrator of the dispute and the decision made by that body shall decide the outcome.
This is the last page of this document.